OneUp Managed Services

“I wouldn’t risk going elsewhere. BlueBridge One is our go-to partner. The references I received were glowing. We definitely picked a winner with BlueBridge One.”

Syed Hussain, Head Of Finance - Young Epilepsy

UNLOCK YOUR BUSINESS POTENTIAL

BlueBridge One stands as your strategic partner in navigating the complexities of NetSuite and beyond.
With our OneUp Managed Services, we don't just offer solutions; we become an extension of your team, dedicated to understanding your unique business operations and driving your growth trajectory.

As your long-term partner, our OneUp team is committed to delivering impactful solutions. We continuously strive to understand your business and its goals, ensuring that NetSuite is leveraged to its fullest potential to support these objectives.

Our Expert Team offers comprehensive NetSuite support with certified consultants and project managers experienced in Cloud ERP, Finance Automation, Supply Chain Management, and Unified Commerce.

We provide tailored NetSuite solutions, guiding your business through implementation, customisations, workflows, integrations and so much more, addressing your unique needs with precision.

ONE TEAM - 4 LEVELS OF SERVICE

Our four-tiered service approach empowers you to navigate from initial uncertainties surrounding your NetSuite environment to achieving operational excellence. Each level builds upon the previous one, fostering trust and providing the tools needed for success.

- **Clarity** - Uncover your NetSuite foundation and eliminate uncertainty.
- **Confidence** - Unlock NetSuite's potential with expert guidance and streamline operations.
- **Certainty** - Optimise for peak performance and gain data-driven certainty for decisions.
- **Trust & Excellence** - Leverage strategic services to build trust and achieve business excellence.

OneUp Managed Services

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OneUp·Essential *Our Support, Your Success*

Get the support you need to keep the wheels turning on your daily operations. OneUp Essential provides comprehensive assistance for everyday tasks, including:

- **End User Setup:** We'll help you configure basic Netsuite settings, Standard Dashboard configuration, including User Profiles, Additions to basic list options,
- **Streamlined Operations:** Maintenance of user roles, tailoring standard forms or reports and basic saved searches.
- **Seamless Data Management:** We'll troubleshoot import errors from basic CSV imports, guide understanding of how data flows through or cross process, and enhance basic reports or searches to allow you to access the data in your Netsuite system
- **Focus on What Matters Most:** Let our OneUp Essential team be your insurance policy either guiding you to a solution else referring you to our OneUp Enhance team for the more complex requirements.

OneUp·Embed *Ensure Practical Application*

OneUp Embed provides expert support to bridge the gap between implementation and ongoing success. Here's how we help:

- **Boost Confidence:** Minimise user uncertainty with personalised guidance from our NetSuite experts.
- **Seamless Transition:** Ensure a smooth handover from the implementation team to your dedicated Customer Success team.
- **Unlock Potential:** Help users master daily tasks, navigate the interface efficiently, and understand system logic for informed decision-making.
- **Fine-Tune Operations:** Optimise reports, workflows, and usability based on real-world post-go-live scenarios.

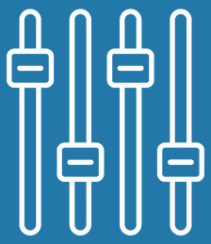
OneUp Embed empowers your team to:

- Embrace the new system with confidence
- Maximise productivity and efficiency
- Get the most out of your NetSuite investment

Comprehensive set of Services

Simplified Enhancement Management

Expert Guidance



Flexible Service Levels

Proactive Insight

OneUp Managed Services

OneUp·Enhance *Service Excellence, Delivering results*

OneUp Enhance provides a complete managed service designed to optimise your system, empower your team, and drive business growth. We offer a cost-effective alternative to hiring internal resources, with access to a wider range of NetSuite expertise to ensure continuity and stability.

- **Cut Costs:** Eliminate expensive internal resources.
- **Top Expertise:** Access a team of NetSuite pros.
- **Stay Stable:** Avoid disruptions and knowledge loss.
- **One-Stop Shop:** Simplify with a single point of contact.
- **Fixed-Cost Budget:** Plan your financials with ease.
- **Continuously Improve:** Prioritise ongoing enhancements.
- **Dedicated Teams:** Streamlined communication and execution.
- **Align & Grow:** Align NetSuite with your goals for maximum impact.
- **Optimise & Boost:** Optimise workflows and boost efficiency.
- **24/7 Support:** Keep your system running smoothly.

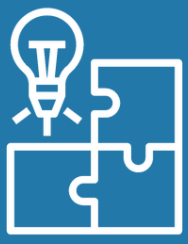
OneUp·Advisory *Our Insight your Growth*

Beyond the initial setup, maximise your NetSuite investment with OneUp Advisory. Our experienced team provides strategic guidance to unlock hidden opportunities, keep you ahead of the curve with new features, and ensure your NetSuite journey fuels long-term growth.

- **Vision Roadmap:** Align NetSuite with your long-term goals.
- **Benchmark:** Measure against industry standards.
- **Maximise Value:** Extract the full potential of NetSuite for long-term success.
- **Stay Ahead:** Benefit from proactive new release reviews.
- **Industry Insights:** Gain confidential learnings from diverse experiences.
- **Strategic Guidance:** Make informed decisions with expert insights.
- **Continuous Improvement:** Evolve alongside your business.

Cost-Effective Solutions

Continuous Improvement



Tailored Solutions

Strategic Guidance

ABOUT BLUEBRIDGEONE

BlueBridge One is currently ranked as the leading Oracle NetSuite Solution Provider for EMEA. As a three time winner of the Oracle NetSuite Partner of the Year award, we are the only Oracle NetSuite EMEA Partner to have attained international 5-Star status over the past 10 consecutive years.

Since 2003, fast growing companies from across multiple industry sectors, including Food & Beverages, Fintech, Power & Renewables, Travel & Tourism, Unified Commerce, have selected us as their trusted NetSuite implementation and support partner of choice.

Skills and experience are a key component of delivering any successful implementation project. Our Professional Services team holds a combined total of 42 NetSuite Certifications spanning ERP, Development , Ecommerce and System Administration. By partnering with us, not only do our Customers experience the full power of the NetSuite platform, they also benefit from extensive product and industry best practice knowledge accumulated over many years.

Ongoing Customer satisfaction is important. Our highly rated Support Team is available to all Customers over the lifetime of their investment, while dedicated Customer Success Managers are allocated to ensure each Customer maximises the value of their NetSuite investment. With offices in the United Kingdom, South Africa and Romania, BlueBridge One is an accredited NetSuite Solution Partner, an accredited NetSuite Developer Network Partner and a NetSuite accredited Commerce Agency Program Partner.

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